

SUZANNE BERNIER, CEM, CBCP, MBCI, CMCP
PRESIDENT, SB CRISIS CONSULTING
AUTHOR OF *DISASTER HEROES*



- RECENTLY NAMED ‘WOMAN OF THE DECADE IN PERSONAL LEADERSHIP’ BY THE WOMEN ECONOMIC FORUM (Oct 2018)
- NAMED 2016’s ‘CONTINUITY & RESILIENCE CONSULTANT OF THE YEAR - NORTH AMERICA’ BY THE BUSINESS CONTINUITY INSTITUTE (BCI)
- INSTRUCTOR, THE INTERNATIONAL CONSORTIUM FOR ORGANIZATIONAL RESILIENCE (ICOR)
- FACULTY, JUSTICE INSTITUTE OF BRITISH COLUMBIA (JIBC)
- PROFESSOR, GEORGE BROWN COLLEGE SCHOOL OF EMERGENCY MNGMT
- BOARD MEMBER, NEW YORK SAYS THANK YOU FOUNDATION
- GLOBAL AMBASSADOR, STARS OF HOPE USA
- BOARD MEMBER, THE HERO CONSTRUCTION COMPANY
- CONTENT ADVISORY BOARD MEMBER, SAFEOPEDIA

A former journalist and government press secretary, Suzanne is now a multi-certified, award-winning and internationally-recognized crisis management consultant, trainer, speaker and author, who has helped governments, communities and companies plan for, respond to, and recover from disasters for over twenty years. She was named 2016’s ‘Continuity & Resilience Consultant of the Year – North America’ by the Business Continuity Institute (BCI), and had the honor of being a guest speaker at **The White House** during FEMA’s 2016 Individual & Community Preparedness Awards ceremony.

Throughout her career, Suzanne has been professionally and/or personally involved in helping communities respond, rebuild or recover from numerous crises, including the Manchester, San Bernardino, Brussels, and 9/11 terror attacks, the 2016 Fort McMurray, Alberta wildfire, Hurricane Katrina, Hurricane Sandy, the H1N1 pandemic, the 2003 Northeast Blackout, the 1998 “Ice Storm of the Century” in Eastern Canada, as well as numerous floods, fires, and severe storms.

More recently, Suzanne has been helping disaster survivors, including terror and mass attack survivors, recover and heal through her volunteer work as Global Ambassador of Stars of HOPE USA, and as an advocate for the San Bernardino terror attack survivors and bereaved families.

Suzanne is a Certified Emergency Manager (CEM) through the International Association of Emergency Managers (IAEM), as well as a Certified Business Continuity Professional (CBCP) through the Disaster Recovery Institute (DRI), a certified Member of the Business Continuity Institute (MBCI), and a certified Crisis Management & Communications Professional through ICOR.

Suzanne’s critically-acclaimed book, *Disaster Heroes*, tells the stories of ordinary men, women and children who have done extraordinary things to help respond, recover and rebuild following some of the world’s most significant modern disasters. She is currently working on several new projects, including a *Disaster Heroes* podcast and documentary series.