

## **Patrick Maury**

State Training Officer, DC Homeland Security and Emergency  
Management Agency

### COMPETITIVE DIVISION-PRACTITIONER

#### Qualification System Implementation in the Nation's Capital

The District of Columbia Homeland Security and Emergency Management Agency (DC HSEMA) has been working to develop a District Qualification System (DQS) to ensure personnel are competent, confident, and capable in their incident management and support roles. DQS will meet National Qualification System (NQS) requirements to implement qualification procedures, certification programs, and credentialing standards. DC HSEMA is utilizing its learning management system HSEMAAcademy.com to house training records, manage incident management and support credentials for responders, and perform reporting. DQS will support ICS/Incident Management Team position credentialing, as well as credentialing for all positions in the District's Emergency Operations Center (EOC). Simultaneously, HSEMA is implementing the Incident Support Model (ISM) for the EOC and building Position Task Books (PTBs) and trainings for those EOC positions. DQS is being shaped to allow for incident management and support positions to utilize identical processes for credentialing from inception rather than amending a legacy qualification system. The EOC PTBs and associated trainings are being shaped so that those positions learn how to better support incident management operations within the District. We are eager to share our experiences for

jurisdictions implementing new qualification systems and those that are seeking to either implement ISM into their EOCs or develop EOC PTBs and training.

**Presentation Theme:** Practice/Experience - Qualification Systems

**Collaborators, Advisor(s) and Department(s) that assisted with this research:** Cody Grasty