

## **Mark Willis**

Chief, Weather Information Applications Division, Meteorological  
Development Laboratory, National Weather Service

### NON-COMPETITIVE DIVISION

#### NWS Connect: A Growing Toolset for Partner Support, Community Engagement and Service Equity

National Weather Service (NWS) Ken's 10 Team initiatives have been chartered to transform the agency with a new operating model focused on probabilistic-based Impact-Based Decision Support Services (IDSS). This will require a mobile workforce that is agile and nimble with the ability to engage eye to eye with our partners. A key to meeting that goal is providing the tools that live in the cloud to support remote work environments and seamless mutual aid support. These tools must also increase our capacity to understand, interpret, and communicate risk-based probabilistic information. NWS Connect will be the suite of tools to meet the demands of probabilistic IDSS management and delivery, in addition to supporting critical community engagement with a focus on socially vulnerable communities. The Initial Operating Capability (IOC) of NWS Connect is being rolled out internally to NWS during 2024. IOC is centered around a common database that allows NWS offices to manage partner information and the delivery of IDSS. Meanwhile, the IDSS Engine, a system being developed in parallel to NWS Connect, will allow for visualization and alerting of a range of possible weather related outcomes via foundational probabilistic datasets. The IDSS Engine is linked directly

with NWS Connect to allow for seamless interrogation of partner thresholds for a variety of water and weather hazards. An update on IOC, IDSS Engine, and on NWS Connect's integration with NWSChat 2.0 will be presented.

**Presentation Theme:** The theme of this poster is to provide an update on NWS Connect, a toolset the National Weather Service (NWS) is rolling out to enable modern and consistent support to the Emergency Management community and other NWS partners. The NWS Connect system is being built in an iterative, agile fashion. Direct feedback from partners at IAEM would thus be considered for future iterations in our development process.

**Collaborators, Advisor(s) and Department(s) that assisted with this research:** Matt Davis, Jeremy Schulz, Stephan Smith, Richard Bandy, Geary Layne, Daniel Nietfeld, Ken Fenton, Ji Sun Lee, Andy Foster, Wendy Marie Thomas, David Bieger