

Joycelyn Fankhouser, CO-CEM

Disaster Manager, Boulder County Colorado

Speaker Bio:

Joycelyn brought her 20 years of social work experience to the Boulder County Emergency Manager position in 2016. Prior to that as the Flood Recovery Coordinator for Boulder County Housing Human Services she led the case management for the 2013 flood. Joycelyn's focus is Mass Care, Volunteer Engagement, Donation Management and Disaster Assistance Centers in Boulder County, Colorado. She helped develop the Mass Fatality Plan with the Boulder Office of Disaster Management, specifically the Community Assistance Center Plan. She brings her passion in recovery and planning by co-chairing the NCR Recovery Committee since 2018. She's a board member of the Women in Leadership Program at the University of Colorado, Colorado Springs, is a member of the Boulder IMT, has written and received Federal grants for sheltering and speaks passionately about the Emergency Manager/Human Service Department interface. She has been married for 32 years, is a mother of 3 strong amazing girls and one grandson. She is committed to service before self, her family and her community. You can find her in the garden and on the slopes.

Presentation Title:

Essential Emergency Management Partnerships, Cultural Brokers

Partnerships are essential in emergency management. Cultivating those partnerships and developing relationships will help get information to the people who need it before a disaster and during the incident. Engaging and planning with the most vulnerable or those with access and functional needs is critical. How do you do it? Cultural brokers!