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COMPETITIVE DIVISION - ACADEMIC

Factors that Influence the Effectiveness of Using the ICS

This poster presentation demonstrates the results from twenty-eight in-depth qualitative interviews of senior ICS users in the U.S. The researcher found the decision-making processes, degrees of interaction with different improvisation, and the people of backgrounds would determine this system becoming mechanistic (command-and-control approach) or organic (adaptive approach). As a result, this system is much more complex than people thought. If we treat the ICS as purely one type of system, we may reach flawed conclusions.

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approval: University of Delaware

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Identify the institutional Review Board Proof of regulatory committee