## IAEM Canada Conference 2019 Agenda

**Date** | **Time** | **Event** | **Speaker** | **Location**
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**Pre-Conference Training**
**June 4, 2019** | 0800 to 1600 | **EMAP Training Day 1** | Nicole Ishmael | OFB 01-001
| 0800 to 1600 | **PIO G290** | Robyn Keller | OFB 01-001/002
| 1315 to 1430 | **World Class EOC Tour** | CEMA | Pick up at the Bow

**Conference Kick Off**
**1400 to 1600** | **Exhibitor booth/tables set up** | Exhibitors | Mountain View Bow 54

**Day 1**

**Plenary Sessions**

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| 0645 to 0700 | **Poster Showcase Set up** | EM Innovators
| 0700 to 0800 | **Networking and Trade Show** | Mountain View Bow 54
| 0800 to 0830 | **Welcome to Calgary** | IAEM Canada
| 0830 to 0930 | **Introductions** | IAEM/Cenovus
| 0930 to 1030 | **Heroes, Helpers & Hope - From New York to New Zealand and Beyond...** | Suzanne Bernier
| 1030 to 1100 | **Networking and Trade Show** | Mountain View Bow 54
| 1100 to 1200 | **The Origins of the Waffle House Index, or How I Came to Love the Private Sector** | Craig Fugate
| 1200 to 1300 | **Lunch (Provided) and Trade Show** | Bow 54 Atrium & Mountain View Room
| 1200 to 1230 | **Poster Showcase** | EM Innovators
| 1230 to 1430 | **NextGen EM and Communication: Challenges and Innovation** | Bob Jensen
| 1400 to 1430 | **Poster Showcase** | EM Innovators
| 1430 to 1530 | **Building a High Performance EOC Team** | Dave Parsons
| 1800 hrs | **Optional Networking Dinner** | The National on 10 Ave

**June 6, 2019**

**Day 2**

**Plenary Sessions**

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| 0730 to 0800 | **Poster Showcase** | EM Innovators
| 0800 to 0815 | **Morning Welcome** | IAEM Canada
| 0815 to 0915 | **Partnerships in Emergency Management: What makes them work?** | Rich Serino
| 0915 to 0930 | **Networking and Trade Show** | Mountain View Bow 54
| 0930 to 1100 | **Mass Casualties in Emergency Management Panel** | Moderated by Caroline McDonald-Harker
| 1030 to 1100 | **Lunch (Provided) and Trade Show** | Bow 54 Atrium & Mountain View Room
| 1100 to 1200 | **Poster Showcase** | EM Innovators
| 1200 to 1230 | **Student Mentoring Session** | Bow 54 Room 54-061
| 1230 to 1425 | **SOREM Public Private Partnerships Whole Society approach in EM Strategy for Canada** | Shane Schreiber
| 1300 to 1430 | **Networking and Trade Show** | Mountain View Bow 54
| 1430 to 1445 | **Awards/ Closing / Farewell** | IAEM Global
| 1445 to 1545 | **IAEM-Canada Annual General Meeting** | IAEM Canada
| 1600 hrs | **Informal Evening Reception Sponsored by IAEM Canada** | Bank and Barron
Suzanne will share her recent personal experiences working with organizations, responders, survivors and volunteers across the globe to bring help, hope and healing to communities following disasters, including New Zealand, Japan, Las Vegas, Parkland, San Bernardino, Manchester, London, Brussels, Orlando, and others. She will also focus on some of the everyday heroes profiled in her critically-acclaimed book, Disaster Heroes, which shines a light on ordinary men, women and children who have done extraordinary things to help respond, recover and rebuild following some of the world’s most significant modern disasters.
Disasters don’t hit governments, they hit communities, where the private sector provides the majority of goods and services. Why then, do we often exclude the Private Sector from the EM team? From my personal “Lessons Learned” in past disasters, I’ve determined government centric problem solving, while efficient in smaller events, does not scale well in larger disasters. We will start with the Waffle House Index and provide additional examples of how working with the private sector enhances response and recovery.
Covering current best practices and trends in emergency management worldwide and how the rapidly evolving digital world and emerging technologies are impacting EM organizations, this talk will look at how Next Generation EM organizations will need to adapt and what skillsets are going to be required in an ever more complex and interconnected world. Going hand in hand with that is the growing challenge for the public sector to better respond to and integrate social media and other channels of communication into their operations – before, during and after an incident. The public is demanding more responsive communications from government as well as a role in sharing information during response and recovery. Everything from AI to drones to greater integration of the private sector and increased soft skills are part of NextGen EM.
Emergency Operations Centres bring together people from diverse organisations and backgrounds to work together in an environment of volatility, uncertainty, ambiguity and complexity. The challenge for the leader in an EOC is to meld this diverse group into a high performing team. There are many challenges but an informed leader will use the lessons from research into neuroscience, team effectiveness, project management and personal achievement to create successful outcomes. In this session we will identify the alarm bells that an EOC leader should be watching out for and the techniques that can be used to increase team effectiveness.
Private/Public Partnerships in Emergency Management: What makes them work? We will examine how to develop partnerships with traditional AND non-traditional partners. Why do they succeed? Why do they fail?
Mass Casualty Panel
Dr. JN Armstrong / Dr. Jon Witt / Pamela Goulden-McCloud
Moderated by Caroline McDonald- Harker
Humboldt Broncos Tragedy

On April 6, 2018, just north of Tisdale, Saskatchewan, the Broncos Hockey Team bus collided with and a tractor trailer, killing 16 and injuring 13.

This panel will speak on the mass casualties, the ground and air response, the Emergency Operations Centre and the recovery in the aftermath of the tragedy.
Senior Officials Responsible for Emergency Management (SOREM) serves as a steering committee that works collaboratively to promote and facilitate disaster mitigation initiatives. In this session, Shane will speak to Public Private Partnerships, in both the response and preparedness side that reinforces the “whole of society” approach referenced in the new EM Strategy for Canada.
Chad Hymas
Leaving a Legacy

Chad inspires, motivates, and moves audiences, creating an experience that touches hearts for a lifetime. He is one of the youngest ever to receive the Council of Peers Award for Excellence (CPAE) and to be inducted into the prestigious National Speaker Hall of Fame.

In 2001, at the age of 27, Chad’s life changed in an instant when a 2,000-pound bale of hay shattered his neck, leaving him a quadriplegic, but Chad’s dreams were not paralyzed that day—he became an example of what is possible.