

### Overview

- Impact of Changing weather
- Urban Preparedness
  - Overview of preparedness efforts
  - Complexities of urban planning (Ex. NYC)
- Understanding Community
- Proposed Models

### Points to Consider

- How well do you know the communities you serve?
- What does a "community assessment" look like in for your organization, and who does it serve?
- What does your current long-term community recovery work look like?

### Changing Weather Patterns

- The Earth is warmer now than it has ever been
  - What does that mean to emergency management?
- We can anticipate:
  - More hurricanes / More intense hurricanes
  - More flooding
  - More beach erosion
  - Colder Winters / Hotter Summers
  - More droughts / More wildfires



- We've built our towns and cities with the local weather in mind, but now that weather is changing
- It's not about how emergency management is changing; its about how the world is changing
- Emergency Management needs to be flexible enough to get out ahead of it.

# NYC Planning Like Never Before



- Average Tornados in NY
  - 1961 1990 = 5/year
  - -1991 2010 = 10/year
- Significant Storms in NY
  - 1975 1999 = 17 over 24 years
  - 2000 2012 = 18 over 12 years
- Heat Waves
  - 2012 = 4 Heat Waves in NYC
- Earthquakes
  - Not a new threat, just bigger population

- 2005 2006, after Katrina NYC OEM redrafted Coastal Storm plan
- Regular Nor'easters
- First real test of the CS plan came in 2011, Hurricane Irene

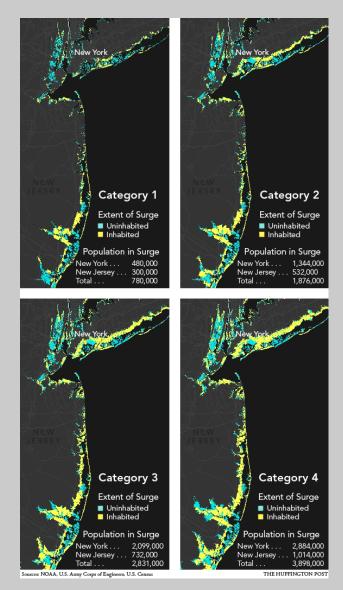






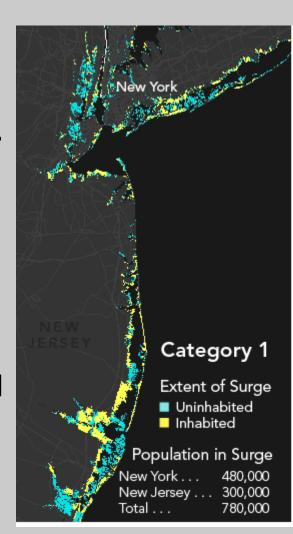
#### What we Prepared for...

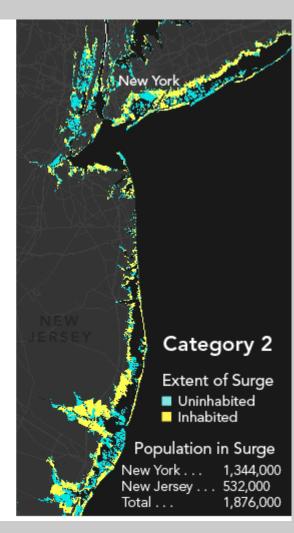
- Flood Maps Published in 1983
- All Zone A was flooded by storm surge as predicted
- Parts of Zone B (at the A/B borders) flooded as well also as predicted (see NYC Coastal Storm Plan)



#### What we Prepared for...

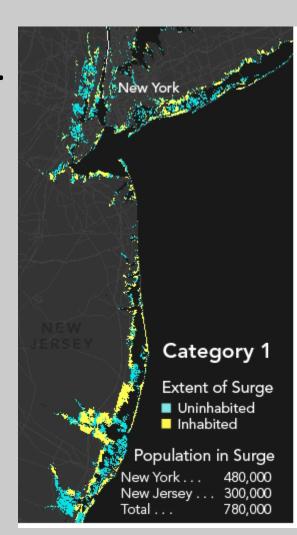
- Sandy was a Cat 3 at its peak
- Estimated a cat 2 at landfall
- Sandy was a cat 1
  when it made landfall
  in New Jersey

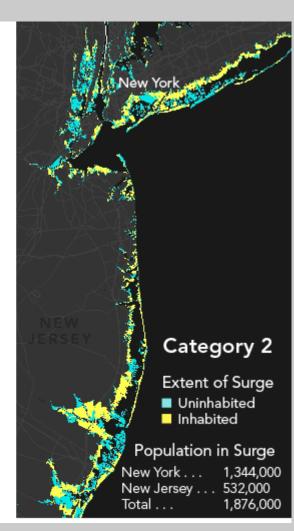




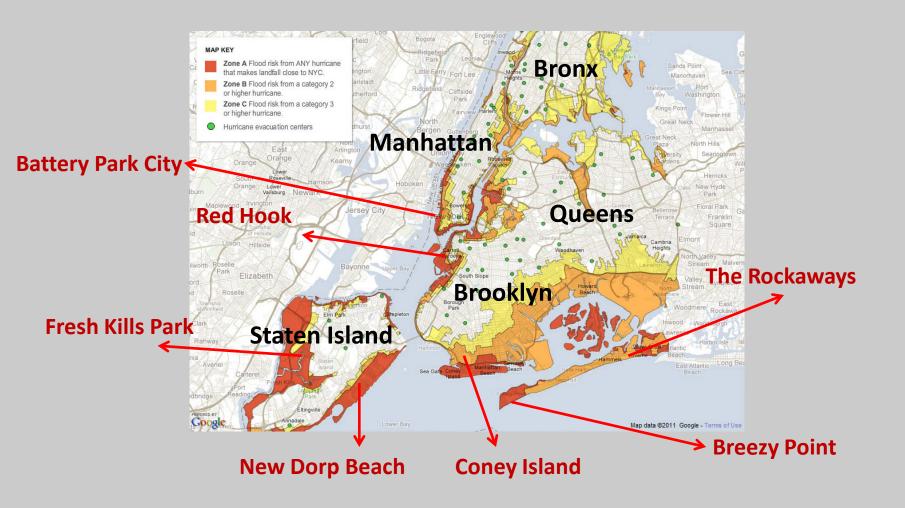
#### What we Prepared for...

- Ordered mandatory evacuation for all of Zone A
- Recommended evacuation for all of Zone B
- Hurricane Shelters opened City-wide
- Transportation shut down City-Wide
- Con Ed Power shut down in flood zones



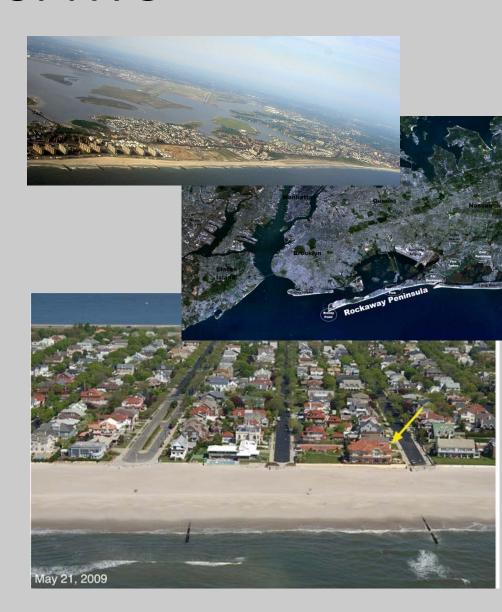


### Flood Zones of NYC



#### **Rockaways**

- These are not vacation homes, people live here, the subway runs here
- Water front is only "vacation-like" in this area about 3 months out of the year.



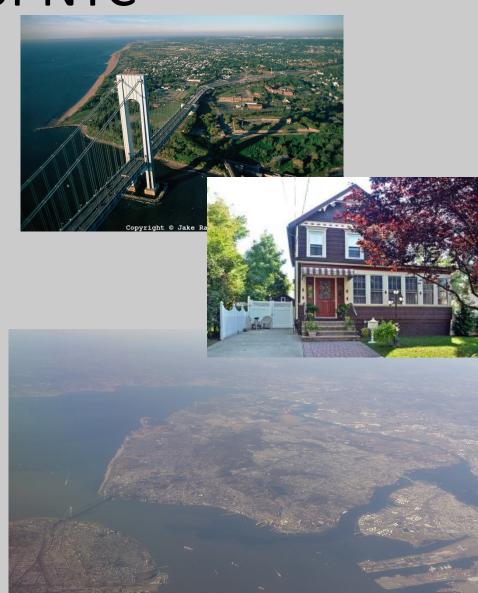
#### **Coney Island**

- Mostly high-rise buildings, apartments on the waterfront
- Again, not vacation home



#### Staten Island

- Very residential more suburb
- Smallest borough by population
- Lots of green space
- Fewer rentals, more owner-occupied



#### **Red Hook**

- More industrial, old warehouses
- An "Up and Coming" neighborhood – more industrial areas, just starting to see a rise in small business, community enrichment outside of City offerings





**New York City Beaches** 

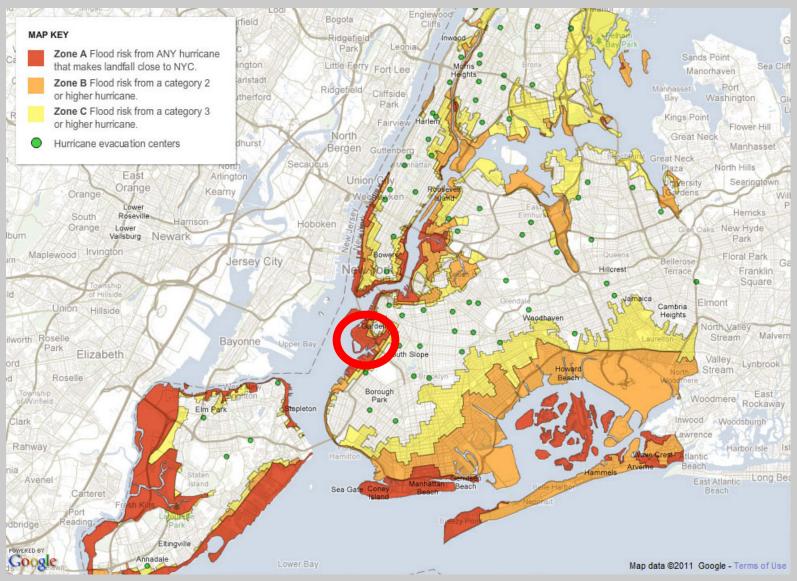
### What does this mean to EM

- City-wide planning is too broad
- Long-term Community Recovery Planning is needed
- The community knows more than you do

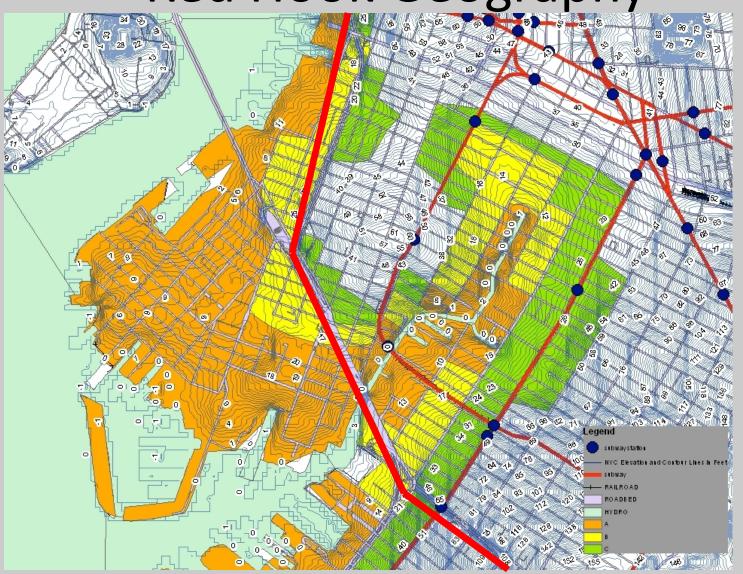


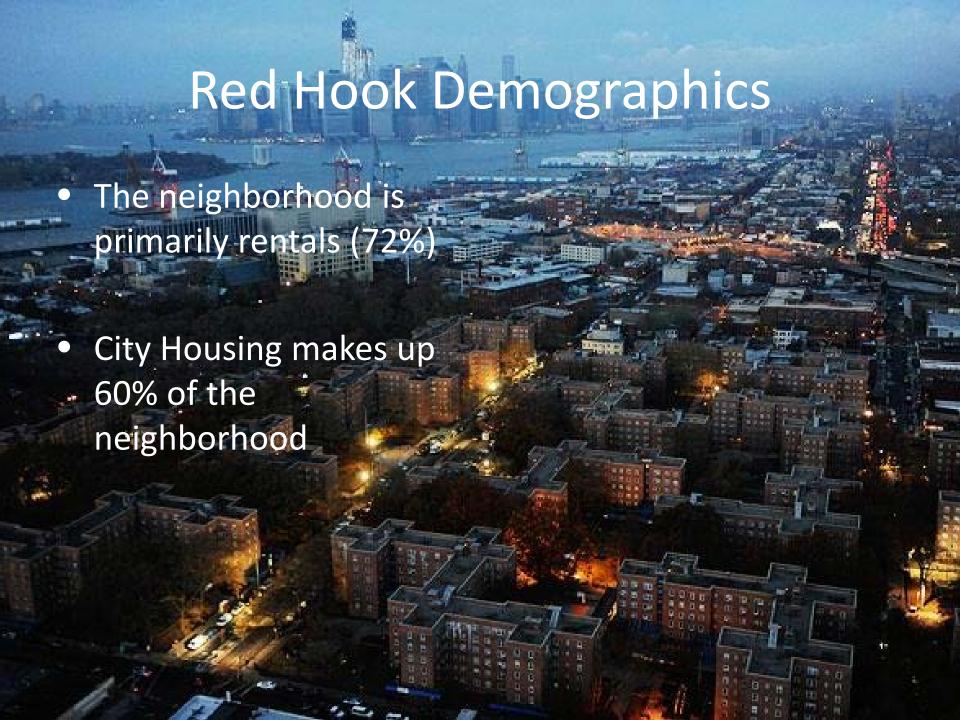


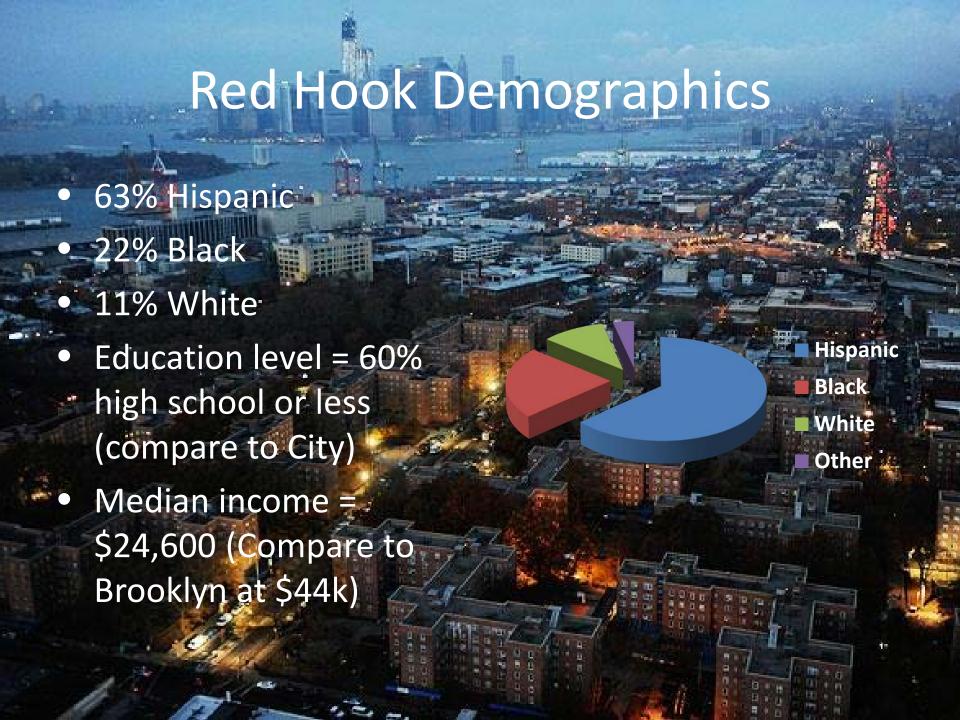
# Red Hook Geography



Red Hook Geography







# Red Hook Demographics

Historically marginalized

 Limited resources, no real political pull in the local government

 Red Hook is an easily forgotten pocket



It was hard for residents to know what to do...

- Coffey Park was full of tents, FEMA workers, Red Cross and Salvation Army workers
- Volunteers and random groups showed up with clothes, food, money



#### Services included...

- Disaster filing (FEMA & SBA)
- Hot food, hygiene kits and supplies
- Charging stations for phones and electronics



#### Volunteers...

- There were/still are multiple organizations set up to receive volunteers
- Volunteer group gutted houses/stores, helped sanitation with garbage



<u>-----</u>recovers

#### By the end of November

- Shop owners were on their own
- Residents had no more services and still had no heat or power
- Attention had shifted to other areas of NYC







#### **Deeper Issues Started Showing**

Post Traumatic Stress

Feeling of hopelessness

 Community Morale was low, a general belief that the government didn't care about Red Hook or its residents









#### What is it?

 A tool for Community Assessment

#### What is the goal

 Identify current and long-term needs of a specific community

#### How does it work?

 Set up center for people to come in and tell their story

Therapeutic

Historical reference

Stories provide assessment



# What we Learned Post Sandy

- Communication from the City to the Community
- Community Assessments
- Expectation Setting
- Empathy



#### What we Learned Post Sandy

- We need to empower communities
- CERT in Urban Environments
- Urban Housing Issues



#### What we Learned Post Sandy

- There are so many resources dedicated to response and seemingly nothing dedicated to recovery
- Response workers do not understand the community



#### **Current Status**

- Tell Your Story Center: 268 Stories Collected
- Participants:
  - Residents (Owners, Landlords, Renters and Public Housing)
  - Business (Small Business, Large Business)
  - Politicians (Local and State)

# Thank You

