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STRIKE! Integrating Healthcare into the City's Virtual Coordination System

In early 2023, multiple NYC area hospitals were faced with a highly publicized labor action. NYC Emergency Management (NYCEM), the lead Emergency Support Function (ESF) 8 agency, activated its virtual situation room to coordinate the City's planning and response to the labor action. NYCEM integrated the emergency management leaders of the impacted health systems into the City's virtual situation room in a novel effort to streamline communication between healthcare and partner agencies. The presentation will review an overview of the preparedness and response activities, and best practices in virtual coordination.

## Speaker Biography

Robert Bristol is the Director of the Health & Medical Unit at New York City Emergency Management. The unit coordinates the planning, response, and recovery activities for the NYC Healthcare Sector. He holds a Master's Degree in Emergency Management and is certified as an Certified Emergency Manager (CEM), Certified Athletic Trainer (ATC), and Advanced Emergency Medical Technician (AEMT). He brings over 10 years of experience in emergency medicine, sports medicine, and mountain rescue to the Health and Medical Unit.