



## **The Airport Emergency Manager: Defining Roles, Training, and Developing**

Presented by: **Kristin Rollwagen**, Manager of Emergency Programs, Metropolitan Airports Commission at the Minneapolis-Saint Paul International Airport

**Presentation Abstract:** The airport emergency manager no longer just plans for airplane crashes and hijackings. All hazards emergency management includes planning for natural disasters, manmade-intentional acts and technological emergencies, pandemics, ebola and monkey pox, civil unrest, active shooter, climate Impacts.

**Speaker Bio:** Kristi is the manager of emergency programs for the Metropolitan Airports Commission at the Minneapolis-Saint Paul International Airport. In her current role, she administers the Airport Emergency Plan and the Continuity of Operations Plan, manages and executes trainings and exercises that test the airport's emergency response readiness, oversees the Airport Community Emergency Response Team Program, maintains all federal Homeland Security grant funds, and oversees the triennial airport exercise to ensure FAA Part 139 standards are met as it pertains to the AEP and triennial exercise requirements. Prior to this position, Kristi was the homeland security grant program administrator for the Minnesota Division of Homeland Security and Emergency Management. Kristi has also worked for the City of Minneapolis as the deputy director of emergency preparedness. In that position, she was responsible for the City of Minneapolis Emergency Operations Plan, coordinating the Metropolitan Medical Response System program,

Homeland Security grants and strategies and working with law enforcement, public health and public works to coordinate an effective homeland security and emergency management response for the City of Minneapolis. In 2002, Kristi joined the Minneapolis Fire Department as a captain with the role as the fire department's public information officer and promoted to deputy chief of emergency preparedness in 2003. In addition, Kristi serves on the All Hazard Incident Management Team and is an A-Team member for the MN Emergency Management Assistance Compact (MN-EMAC) and is a member of the city of Bloomington Citizen Corps Council.

Kristi's educational achievements include a Bachelor of Arts degree in Spanish and Biology and a Bachelor of Science degree in Biology and Chemistry from the University of Saint Thomas. She graduated from the National Fire Academy Executive Fire Officer Program in April 2006 and completed her Master's Degree in Public Safety Administration from Saint Mary's University in May 2008. In 2006, Kristi attended the Senior Executives in State and Local Government Program at the Harvard Kennedy School of Government. In 2011, Kristi graduated from the Executive Leaders Program at the Naval Postgraduate School. Kristi also instructs for the Bachelor of Police Science Program and the Masters in Public Safety Administration Program at Saint Mary's University in Minneapolis. In 2013, Kristi joined Rozin Security Consultants as an associate. In that role, she works on emergency management plans, training, and exercises for clients such as Capella University, The Blake School, Aeon Corporation, Common Bond Communities and the Connecticut Lottery Commission.

Kristi enjoys spending time at the lake with her boys and watching many of their sporting events. She is also involved as a scout leader in the Cub Scout Pack and Boy Scout Troop that each of her boys participate in.