

David Miller Executive Director, New York City Department of Health and Mental Hygiene

## The Evolution of the Healthcare Emergency Manager

Detailing the brief history of emergency management in hospitals and public health, the presentation will provide an overview of the emergency management discipline in support of healthcare and public health emergency management at the facility, national, and federal level. The lecture desires to describe the formidable attributes of the healthcare emergency manager as desired by this unique and resource-rich sector and the necessary evolution of the emergency manager that must acquire the skills to match the demands and requisite flexibility of this highly-regulated, all-hazard program. It will attempt to highlight areas of core competency and professional development helpful to the aspiring healthcare operator. The session will end with audience participation to help identify key competencies for the future of the healthcare emergency manager.

## Speaker Biography

An experienced and dynamic public health emergency manager and medical operator, David Miller provides on-call emergency response, robust situational awareness and intelligence coordination, and administrates more than \$20 million in federal preparedness grants across New York City's public health and medical agencies and healthcare institutions while leading the New York City Healthcare Coalition under the ASPR Healthcare Preparedness Program (HPP) as the Executive Director of Healthcare System Readiness in the Office of Emergency Preparedness and Response at the New York City Department of Health and Mental Hygiene. In 2020, David developed the Public Health and Medical Operations Group to support Alternate Care Sites including USNS Comfort and Javits Medical Station, surge patient movement, and healthcare facility coordination throughout New York City's COVID -19 response. Holding board certifications in public health, emergency management, healthcare, and homeland security, and as a National Healthcare Disaster Practitioner, David leads citywide emergency response as

chief of the Healthcare System Support Branch. A former fire-medic officer and hospital system operations and emergency manager, David additionally responds to National Special Security Events and disaster deployments as an emergency operations officer with the National Disaster Medical System in the US Department of Health and Human Services' National Incident Management Team.