



The Role of the Louisiana Designated Regional Coordinator in EM during COVID and Hurricanes

March 25th from 10:00am-11:00am ET

Presented by: **Lt. Shayna Goldfine, MPH**, New Orleans EMS, liaison to the New Orleans Office of Homeland Security & Emergency Preparedness; **Dr. Nicole Volpi, NRP**, Westwego EMS

Presentation Abstract: Post Katrina Louisiana's Health Department (LDH) used some of the Hospital Preparedness Program (HPP) funding to create a regional Emergency Medical Services liaison position entitled EMS Designated Regional Coordinators (EMS DRCs). Regional EMS DRCs work with local pre-hospital agencies, hospital coalitions, and local/state/federal counterparts during the preparedness and response phases of a disaster. During this presentation we will explore the EMS DRCs role during the 2020/2021 COVID pandemic and annual hurricane season. Discussions will include the significant role EMS DRCs play in preparation and response of emergency management, best practices, lessons learned, and networking throughout the state to better coordinate resources needed.

Speaker Bios: Dr. Nicole Volpi, NRP, has experience in emergency medical services, law enforcement, military/civilian disaster response, and disaster management research. She currently works full-time for Westwego EMS and volunteers for New Orleans EMS. She serves as one of the Louisiana Department of Health Region One EMS designated regional

coordinators within the southeast area responding to various emergencies where emergency medical services are needed/requested by local/state authorities.

Lt. Shayna Goldfine, MPH, NRP has experience in EMS, international health education/hazards planning, emergency management, and disaster research. She currently works full-time for New Orleans EMS as a liaison to the New Orleans Office of Homeland Security & Emergency Preparedness. She is working towards a PhD in Public Health, Disaster Management at Tulane University. She is the Lead Region 1 EMS DRC, responding to various emergencies where EMS are needed/requested by local/state authorities.