

# Standardizing the Non-Standard: Applying Emergency Planning Frameworks to Human Services Related Events

Poster Showcase  
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**Deloitte.**

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Division: Non-Competitive

*“Emergency management organizations must expand and adapt their planning frameworks and support human services and other departments in providing a human-centric approach for non-traditional events”*

## CHALLENGE

- Emerging threats have an increasing human services impact
- Effective preparedness efforts require engagement from human services personnel and agencies
- Human services and non-traditional response personnel may not be familiar with emergency management principles

## BACKGROUND

- Disasters have a compounding impact on vulnerable populations
- Weather events, social stressors, and other disruptions lead to displacement including an estimated **233k+ each year** domestically in the US\* and an estimated **140 million** globally by 2050\*\*
- Human services agencies are increasingly at the forefront of disaster preparedness efforts

## HUMAN-CENTRIC APPROACH



### Develop and Train a Human-Centric Planning Team

- Create a planning team outside of typical organizational structures, incorporating both emergency management and human services expertise
- Develop regular working sessions and systems to share knowledge, trainings, and expertise



### Identify Human Centric Dependencies

- Identify vulnerabilities for human services systems and constituent populations



### Create Human Centric Plans

- Develop collaborative plans to mitigate disruption to human services provision

## IMPACT

- ✓ **Relationship Building:** Foster collaboration between human services and emergency management personnel ahead of a disrupting event
- ✓ **Resilient Service Provision:** Promote uninterrupted services to mitigate impact to vulnerable populations
- ✓ **Organizational Capacity:** Develop staff capacity through knowledge sharing, and training, and new ways of working

## CONTACT INFORMATION

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## REFERENCES

\*Internal Displacement Monitoring Centre. [United States Displacement](#). 2022.

\*\*Chazanoel, Mariam Traore & Ionesco, Dina. [Climate Crisis and World on the Move: Implications for Migration Management](#). Wilson Center, September 30, 2020